

Working together to succeed together

Partnerships For Progress

We're Hiring: Open Positions as of 8/2

Rochester, NY

Customer Service/Inside Sales Representative

Work From Home:

Inpatient DRG Coder

<u>Customer Service Representative</u>

Customer Service Representative/Healthcare - Work from Home

Health Insurance Advisor/Open Enrollment-Work

Property and Casualty Insurance Advisors - Work from Home

Customer Service Representative

Emergency Service Representative - Work from Home

Customer Service Consultant

Customer Care Representative - Work from Home

Join our Talent Community! Scan here





Join Us!

About us:

At Sutherland, we care for our customers' customers and help to strengthen their brands. We do this by improving how they work with their customers to deliver an extraordinary customer experience. In other words, behind every screen, click or command are the people of Sutherland. In business for over 35 years, today we are nearly 40,000 employees strong and work with hundreds of companies in over 100 countries around the globe. Customer Service opportunities are available to support customers of our global clients across various industries, including: Banking & Financial Services; Communications, Media & Entertainment; Healthcare; Insurance; Mortgage Services; Retail; Social Media; Technology; Travel & Hospitality; and Logistics.

What we offer you:

We believe in supporting the whole person, not just the one who comes to work each day. Whether you work in an office or from home, you'll find that we offer a benefits package that supports you—and your unique needs — financially, physically, and emotionally. These benefits include competitive wages; medical/dental/vision benefits; and generous paid time off. In addition, you can participate in monthly company reward and recognition programs; training and growth opportunities; an Employee Assistance Program for mental wellness; and a personal trainer who provides virtual at desk wellness breaks/training and nutrition tips several times a week (yes – a dedicated personal trainer!)

